



Mission Statement, Mandate and Value Statements

Our mission is to support member agencies of not-for-profit credit counselling in maintaining the highest standards.

Our mandate includes:

- Ensuring a high quality service is provided to Canadians by member agencies
- Advocating on public policy and legislation on issues relevant to personal money management and the wise use of credit
- Promoting awareness of the existence and availability of not-for-profit credit counselling
- Cultivating positive working relationships with all stakeholders on behalf of Credit Counselling Canada members

Our values include:

- CCC promotes the **trust** of its members who provide objective services in the not-for-profit credit counselling sector
- CCC ensures **credibility** with consistent, high quality standards of practice of members
- CCC provides **advocacy** on behalf of members and consumers on personal financial issues.